

MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 1

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia. Ward 1 Contact Info:

Moises Del Rosario, <u>moises.delrosario@dc.gov</u> Jerrod Allen, jerrod.allen@dc.gov

Metropolitan Police Department (MPD)

3rd District Commander: James Boteler, (ANC 1A-D) Contact info: (2O2) 673-6820, james.boteler@dc.gov 4th District Commander: Carlos Heraud, (ANC 1E) Contact info: (2O2) 715-7500, carlos.heraud@dc.gov

If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911 To report suspicious activity or behavior, call (202) 727-9099

Report by using MPD's iWatch website: <u>iwatchdc.org</u> Report by using MPD's Text Tip Line at: 50411

The District Department of Transportation's (DDOT) mission is to equitably deliver a safe, sustainable, and reliable multimodal transportation network for all residents and visitors of the District of Columbia. Services include:

- Roadways and traffic safety
- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 1 Specialist: Mignon Bowie, mignon.bowie@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app for all manner of city services You should call 311 to request city services and information, such as:

- Potholes
- Abandoned autos
- · Parking enforcement
- Tree services

- Illegal dumping
- Street light repair
- District agency phone numbers, addresses and hours of operations

Department of Behavioral Health (DBH) provides prevention, intervention, treatment services, and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- Children and youth behavioral health services
- Community Response Team

Contact Info: <u>dbh@dc.gov</u>, 311 or (202) 673-2200.

For those considering suicide, dial 988. Community Crisis hotline: (202)-673-6495

Access Help Line: 1 (888)7WE-HELP or 1-888-793-4357

Department of Health (DC Health) promotes health, wellness, and equity across the District, and protects the safety of residents, visitors, and those doing business in our nation's Capital. Services include:

- · COVID-19 information, testing, and vaccines
- Free, confidential clinical services for people over age 13
- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

Department of Human Services (DHS) provides assistance regarding public benefits, housing, and career development. **Customer Service Phone:** (202) 727-5355





Office of the Tenant Advocate (OTA) provides technical advice and other legal services to tenants. Services include:

- · Legal assistance
- Information on renters' rights
- Emergency Rental Assistance Program

Contact Info: (202) 719-6560

Department Of Employment Services (DOES) connects District residents, job seekers, and employers to opportunities and resources that empower fair, safe, and effective working communities.

Contact Info: does@dc.gov, (202) 724-7000

Fire and Emergency Medical Services (FEMS) If you witness a fire or are having a medical emergency, call 911.

Mayor's Office on Returning Citizen Affairs (MORCA) serves as the District of Columbia's coordinating and advisory agency for reentry.

Contact info: orca@dc.gov, (202) 715-7670

Department of Youth Rehabilitation Services (DYRS) is responsible for the supervision, custody, and care of young people charged with a delinquent act in the District of Columbia. Services include:

- · Secure youth detention facilities
- · Community supervision
- Community services for youth and their families

Contact Info: dyrs@dc.gov; HQ: (202) 299-5362, Youth Services Center (detention): (202) 576-5176; New Beginnings Youth Development Center (detention): (202) 299-3270; MLK Achievement Center: (202) 715-7660

Office of Victim Services and Justice Grants (OVSJG) develops, funds, and coordinates programs that improve public safety; enhances the administration of justice; and creates systems of care for crime victims, youth, and their families in the District. Services include:

- Private Security Camera Incentive Program
- Sexual Assault Response Team
- Address Confidentiality Program
- DC Victim Hotline
- Show Up, Stand Out (truancy prevention)

Contact Info:

DC Victim Hotline: (844) 4HELPDC; <u>ovsjg@dc.gov</u>, (202) 727-0605

The Office of Neighborhood Safety and Engagement (ONSE) works to reduce violence in the District, and assist families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call: (202) 807-0440.

The Office of Gun Violence Prevention (OGVP) serves as a coordinating office, linking City initiatives, community-based non-profit organizations, and everyday Washingtonians in partnership to address gun violence and prioritize public safety. For more information about OGVP grants email: buildingblocks@dc.gov.

Department of Public Works (DPW) provides municipal services in two program areas: environmental services/solid waste management and parking enforcement. Services include:

- Bulk trash collection
- Residential trash and recycling collection
- Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC serves as the central point of contact and goal champion for preventing and reducing litter and trash pollution in DC. Services include:

- · Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

Department Of Buildings (DOB) (formerly part of DCRA)

is responsible for regulating construction activity in the District of Columbia, including permits, building code, zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- Accelerated Plan Review
- · Green Building Program
- · Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

Banneker - 2500 Georgia Avenue, NW; (202) 673-6861 **Columbia Heights -** 1480 Girard Street, NW; (202) 671-0373

Kalorama - 1875 Columbia Road, NW; (202) 673-7606 Marie Reed - 2200 Champlain Street, NW; (202) 673-7768 Park View - 693 Otis Place, NW; (202) 671-2186 Rita Bright - 2500 14th Street, NW; (202) 645-7111





MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 2

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services

(MOCRS) is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia. **Ward 2 Contact Info:**

Grace Reeder, grace.reeder@dc.gov Julius Terry, julius.terry@dc.gov

Metropolitan Police Department (MPD)

2nd District Commander: Duncan Bedlion, (ANC 2A-2C) Contact info: (2O2) 73O-19O1, duncan.bedlion@dc.gov 3rd District Commander: James Boteler, (ANC 2B-2F) Contact info: (2O2) 673-682O, james.boteler@dc.gov

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- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 2 Specialist: Donovan Boyd, donovan.boyd@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app for all manner of city services You should call 311 to request city services and information, such as:

- Potholes
- Abandoned autos
- Parking enforcement
- Tree services

- Illegal dumping
- · Street light repair
- District agency phone numbers, addresses and hours of operations

Department of Behavioral Health (DBH) provides

prevention, intervention, treatment services, and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- · Children and youth behavioral health services
- · Community Response Team

Contact Info: dbh@dc.gov, 311 or (202) 673-2200.

For people considering suicide, dial 988. Community Crisis hotline: (202)-673-6495

Access Help Line: 1 (888)7WE-HELP or 1-888-793-4357

Department of Health (DC Health) promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in our nation's Capital. Services include:

- COVID-19 information, testing, and vaccines
- Free, confidential clinical services for people over age
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- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

Department of Human Services (DHS) provides assistance regarding public benefits, housing, and career development. **Customer Service Phone:** (2O2) 727-5355





Office of the Tenant Advocate (OTA) provides technical advice and other legal services to tenants. Services include:

- Legal assistance
- Information on renters' rights
- Emergency Rental Assistance Program

Contact Info: (202) 719-6560

Department Of Employment Services (DOES) connects District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

Contact Info: does@dc.gov, (202) 724-7000

Fire and Emergency Medical Services (FEMS) If you witness a fire or are having a medical emergency, call 911.

Mayor's Office on Returning Citizen Affairs (MORCA) serves as the District of Columbia's coordinating and advisory agency for reentry.

Contact info: orca@dc.gov, (202) 715-7670

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- · Community supervision
- Community services for youth and their families

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Office of Victim Services and Justice Grants (OVSJG) develops, funds, and coordinates programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District. Services include:

- Private Security Camera Incentive Program
- Sexual Assault Response Team
- Address Confidentiality Program
- DC Victim Hotline
- Show Up, Stand Out (truancy prevention)

Contact Info:

DC Victim Hotline: (844) 4HELPDC; <u>ovsjg@dc.gov</u>, (202) 727-0605

Office of Neighborhood Safety and Engagement (ONSE) works to reduce violence in the District, while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call: (202) 807-0440.

The Office of Gun Violence Prevention (OGVP) serves as a coordinating office, linking City initiatives, community-based non-profit organizations, and everyday Washingtonians in partnership to address gun violence and prioritize public safety. For more information about OGVP grants email: buildingblocks@dc.gov.

Department of Public Works (DPW) provides municipal services in two program areas: environmental services/solid waste management and parking enforcement. Services include:

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- Residential trash and recycling collection
- · Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC serves as the central point of contact and goal champion for preventing and reducing litter and trash pollution in DC. Services include:

- Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

Department Of Buildings (DOB) (formerly part of DCRA) is responsible for regulating construction activity in the District of Columbia, including permits, building code and zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- · Accelerated Plan Review
- Green Building Program
- Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

Jelleff - 3265 S Street, NW; (2O2) 462-1317 Kennedy - 14O1 7th Street, NW; (2O2) 671-4794 Mitchell Park - 18O1 23rd Street, NW; (2O2) 674-6641 Rose Park; 26O9 Dumbarton Street, NW; (2O2) 316-4210 Stead (offline for renovation) - 1625 P Street, NW Volta Park - 1555 34th Street, NW; (2O2) 645-5668





MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 3

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia. Ward 3 Contact Info:

Matthew Barclay, matthew.barclay@dc.gov

Theodore Wren, theodore.wren@dc.gov

Metropolitan Police Department (MPD)

2nd District Commander: Duncan Bedlion, (ANC 3A-3G) Contact info: (2O2) 73O-19O1, Duncan.bedlion@dc.gov If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911. To report suspicious activity or behavior, call (2O2) 727-9O99

Report by using MPD's iWatch website: <u>iwatchdc.org</u> Report by using MPD's Text Tip Line at: 50411

The District Department of Transportation's (DDOT) mission is to equitably deliver a safe, sustainable and reliable multimodal transportation network for all residents and visitors of the District of Columbia. Services include:

- Roadways and traffic safety
- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 3 Specialist: Christian Pineiro, christian.pineiro@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app for all manner of city services You should call 311 to request city services and information, such as:

- Potholes
- Abandoned autos
- Parking enforcement
- Tree services
- Illegal dumping

- Street light repair
- District agency phone numbers, addresses and hours of operations

Department of Behavioral Health (DBH) provides prevention, intervention, treatment services, and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- Children and youth behavioral health services
- · Community Response Team

Contact Info: <u>dbh@dc.gov</u>, 311 or (202) 673-2200. For people considering suicide, dial 988.

Community Crisis hotline: (202)-673-6495

Access Help Line: 1 (888)7WE-HELP or 1-888-793-4357

Department of Health (DC Health) promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in our nation's Capital. Services include:

- COVID-19 information, testing, and vaccines
- Free, confidential clinical services for people over age 13
- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

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- Information on renters' rights
- Emergency Rental Assistance Program

Contact Info: (202) 719-6560

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District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

Contact Info: does@dc.gov, (202) 724-7000

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- Sexual Assault Response Team
- Address Confidentiality Program
- DC Victim Hotline
- Show Up, Stand Out (truancy prevention)

Contact Info: DC Victim Hotline: (844) 4HELPDC; ovsjg@dc.gov, (202) 727-0605

The Office of Neighborhood Safety and Engagement (ONSE) works to reduce violence in the District while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance please call: (202) 807-0440.

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- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC serves as the central point of contact and goal champion for preventing and reducing litter and trash pollution in DC. Services include:

- · Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

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- DOB Access DC Initiative
- Accelerated Plan Review
- Green Building Program
- Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

Chevy Chase - 5601 Connecticut Ave, NW; (202) 282-2204 Chevy Chase (Field House) - 5500 41st Street, NW; (202) 727-7714

Friendship - 4500 Van Ness Street, NW; (202) 282-2198 Glover Park - 4001 Calvert Street, NW; (202) 299-3324 Guy Mason - 3600 Calvert Street, NW; (202) 727-7527 Hardy - 4500 Q Street, NW; (202) 282-2190 Hearst - 3950 37th Street, NW; (202) 282-2207

Macomb - 3409 Macomb Street, NW; (202) 282-2199

Palisades - 5200 Sherrier Place, NW; (202) 282-2186







KEY RESOURCES FOR WARD 4

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, the Mayor and the Government of the District of Columbia. Ward 4 Contact Info:

Sophia Tekola, sophia.tekola@dc.gov Yamileth Escobar, yamileth.excobar@dc.gov

Metropolitan Police Department (MPD)

4th District Commander: Carlos Heraud, ANC 4A-4E Contact info: (202) 715-7500, carlos.heraud@dc.gov If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911. To report suspicious activity or behavior, call (202) 727-9099

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Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 4 Specialist: Kornelius Anderson, kornelius.anderson@ dc.gov

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Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

Emery - 5701 Georgia Ave, NW; (202) 576-3211
Fort Stevens - 1327 Van Buren Street, NW; (202) 541-3754
Hamilton - 1340 Hamilton Street, NW; (202) 576-6855
Lafayette-Ponter - 5900 33rd Street, NW; (202) 282-2206
Lamond - 20 Tuckerman Street, NE; (202) 576-9541
Petworth - 801 Taylor Street, NW; (202) 576-6850
Raymond - 3725 10th Street, NW; (202) 671-2181
Riggs-LaSalle - 501 Riggs Road, NE; (202) 576-5224
Shepherd Park - 7800 14th Street, NW; (202) 788-2234
Takoma - 300 Van Buren Street, NW; (202) 576-7068
Upshur - 4300 Arkansas Ave, NW; (202) 576-6842







MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 5

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Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia. Ward 5 Liaison: Christopher Ingram, Christopher.ingram@dc.gov

Metropolitan Police Department (MPD)

3rd District Commander: James Boteler, (ANC 5E)
Contact info: (2O2) 673-682O, james.boteler@dc.gov
4th District Commander: Carlos Heraud, (ANC 5A)
Contact info: (2O2) 715-750O, carlos.heraud@dc.gov
5th District Commander Sector: Sylvan Altieri, (ANC 5B-5F)
Contact info: 2O2-698-O111, Sylvan.altieri@dc.gov
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Contact Info: ddot@dc.gov, (202) 673-6813 or use 311

Ward 5 Liaison: Dalando Baker Contact info: dalando.baker@dc.gov

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- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

Department of Human Services (DHS) provides assistance regarding public benefits, housing, and career development. **Customer Service Phone:** (202) 727-5355





Office of the Tenant Advocate (OTA) provides technical advice and other legal services to tenants. Services include:

- Legal assistance
- Information on renters' rights
- Emergency Rental Assistance Program

Contact Info: (202) 719-6560

Department Of Employment Services (DOES) connects

District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

Contact Info: does@dc.gov, (202) 724-7000

Fire and Emergency Medical Services (FEMS) If you witness a fire or are having a medical emergency, call 911.

Mayor's Office on Returning Citizen Affairs (MORCA) serves as the District of Columbia's coordinating and advisory agency for reentry.

Contact info: orca@dc.gov, (202) 715-7670

Department of Youth Rehabilitation Services (DYRS) is responsible for the supervision, custody, and care of young people charged with a delinquent act in the District of Columbia. Services include:

- Secure youth detention facilities
- Community supervision
- · Community services for youth and their families

Contact Info: dyrs@dc.gov; HQ: (202) 299-5362, Youth Services Center (detention): (202) 576-5176; New Beginnings Youth Development Center (detention): (202) 299-3270; MLK Achievement Center: (202) 715-7660

Office of Victim Services and Justice Grants (OVSJG)

Develops, funds, and coordinates programs that improve public safety; enhances the administration of justice; and creates systems of care for crime victims, youth, and their families in the District. Services include:

- · Private Security Camera Incentive Program
- Sexual Assault Response Team
- Address Confidentiality Program
- DC Victim Hotline
- Show Up, Stand Out (truancy prevention)

Contact Info: DC Victim Hotline: (844) 4HELPDC; ovsjg@dc.gov, (202) 727-0605

The Office of Neighborhood Safety and Engagement (ONSE) works to reduce violence in the District, while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call: (202) 807-0440

The Office of Gun Violence Prevention (OGVP) serves as a coordinating office, linking City initiatives, community-based

non-profit organizations, and everyday Washingtonians in partnership to address gun violence and prioritize public safety. For more information about OGVP grants email: buildingblocks@dc.gov.

Department of Public Works (DPW) provides municipal services in two program areas: environmental services/solid waste management and parking enforcement. Services include:

- Bulk trash collection
- Residential trash and recycling collection
- Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC serves as the central point of contact and goal champion for preventing and reducing litter and trash pollution in DC. Services include:

- Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

Department Of Buildings (DOB) (formerly part of DCRA) is responsible for regulating construction activity in the District of Columbia, including permits, building code and zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- Accelerated Plan Review
- Green Building Program
- Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

Arboretum - 2412 Rand Place, NE; (202) 673-4507

Brentwood - 2311 14th Street, NE; (202) 576-6667

Edgewood - 301 Franklin Street, NE; (202) 576-6410

Harry Thomas - 1743 Lincoln Road, NE; (202) 576-5642

Joseph Cole - 1299 Neal Street, NE; (202) 442-9262

Langdon Park - 2901 20th Street, NE; (202) 576-6596

New York Avenue - 100 N Street, NW; (202) 673-7647

North Michigan Park - 1333 Emerson Street, NE; (202) 541-3522

Theodore Hagans - 3201 Fort Lincoln Drive, NE; (202) 576-3017

Trinidad Recreation Center - 1310 Childress Street, NE; (202) 727-1293

Turkey Thicket - 1100 Michigan Avenue, NE; (202) 576-9238







MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 6

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, their Mayor and the Government of the District of Columbia. Ward 6 Contact Info: Jake Stolzenberg, jake.stolzenberg@dc.gov_Marcus Manning, marcus.manning@dc.gov

Metropolitan Police Department (MPD)

Ist District Commander: Tasha Bryant, (ANC 6A, 6B, 6D, 6E) Contact info: (2O2) 299-682O, tasha.bryant@dc.gov 5th District Commander Sector: Sylvan Altieri, (ANC 6C) Contact info: 2O2-698-O111, sylvan.altieri@dc.gov If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911.To report suspicious activity or behavior, call (2O2) 727-9O99

Report by using MPD's iWatch website: iwatchdc.org Report by using MPD's Text Tip Line at: 50411

The District Department of Transportation's (DDOT) mission is to equitably deliver a safe, sustainable and reliable multimodal transportation network for all residents and visitors of the District of Columbia. Services include:

- Roadways and traffic safety
- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 6 liaison: Abraham Diallo, abraham.diallo@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app for all manner of city services You should call 311 to request city services and information, such as:

- Potholes
- · Abandoned autos
- Parking enforcement
- Tree services
- Illegal dumping
- Street light repair
- District agency phone numbers, addresses and hours of operations

Department of Behavioral Health (DBH) provides prevention, intervention and treatment services and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- · Children and youth behavioral health services
- · Community Response Team

Contact Info: dbh@dc.gov, 311 or (202) 673-2200. For people considering suicide, dial 988. Community Crisis hotline: (202)-673-6495 Access Help Line: 1 (888)7WE-HELP or 1-888-793-4357

Department of Health (DC Health) promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in our nation's Capital. Services include:

- · COVID-19 information, testing, and vaccines
- Free, confidential clinical services for people over age 13
- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

Department of Human Services (DHS) provides assistance regarding public benefits, housing, and career development. **Customer Service Phone:** (202) 727-5355

Office of the Tenant Advocate (OTA) provides technical advice and other legal services to tenants. Services include:

- · Legal assistance
- Information on renters' rights
- Emergency Rental Assistance Program





Department of Employment Services (DOES) connects

District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

Contact Info: does@dc.gov, (202) 724-7000

Fire and Emergency Medical Services (FEMS) If you witness a fire or are having a medical emergency, call 911.

Mayor's Office on Returning Citizen Affairs (MORCA) serves as the District of Columbia's coordinating and advisory agency for reentry.

Contact info: <u>orca@dc.gov</u>, (202) 715-7670

Department of Youth Rehabilitation Services (DYRS) is responsible for the supervision, custody, and care of young people charged with a delinquent act in the District of Columbia. Services include:

- · Secure youth detention facilities
- Community supervision
- · Community services for youth and their families

Contact Info: dyrs@dc.gov; HQ: (202) 299-5362, Youth Services Center (detention): (202) 576-5176; New Beginnings Youth Development Center (detention): (202) 299-3270; MLK Achievement Center: (202) 715-7660

Office of Victim Services and Justice Grants (OVSJG) develops, funds, and coordinates programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District. Services include:

- Private Security Camera Incentive Program
- Sexual Assault Response Team
- Address Confidentiality Program
- DC Victim Hotline
- Show Up, Stand Out (truancy prevention)

Contact Info:

DC Victim Hotline: (844) 4HELPDC; ovsjg@dc.gov, (202) 727-0605

The Office of Neighborhood Safety and Engagement (ONSE) works to reduce violence in the District, while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call: (202) 807-0440.

The Office of Gun Violence Prevention (OGVP) serves as a coordinating office, linking City initiatives, community-based non-profit organizations, and everyday Washingtonians in partnership to address gun violence and prioritize public safety. For more information about OGVP grants email: buildingblocks@dc.gov.

Department of Public Works (DPW) provides municipal services in two program areas: environmental services/solid waste management and parking enforcement. Services include:

- Bulk trash collection
- Residential trash and recycling collection
- · Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC serves as the central point of contact and goal champion for preventing and reducing litter and trash pollution in DC. Services include:

- Adopt a Block
- Spring Clean Up
- Public pet waste dispensers

Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

Department Of Buildings (DOB) (formerly part of DCRA) is responsible for regulating construction activity in the District of Columbia, including permits, building code and zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- Accelerated Plan Review
- Green Building Program
- · Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

King-Greenleaf - 201 N Street, SW; (202) 645-7454 **Randall -** 25 I Street, SW; (202) 673-7647

Sherwood - 640 10th Street, NE; (202) 698-3075

Watkins - 420 12th Street, SE; (202) 724-4468





MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 7

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia. Ward 7 Contact Info: Lawrence Davin, lawrence.davin@dc.gov. Saudia Jenkins, saudia.jenkins@dc.gov

Metropolitan Police Department (MPD)

Ist District Commander: Tasha Bryant, (ANC 7D)
Contact info: (2O2) 299-682O, tasha.bryant@dc.gov
6th District Commander: Darnel Robinson, (ANC 7A, 7B, 7C, 7E, 7F)Contact info: 2O2-698-O9OO darnel.robinson@dc.gov

If you see or hear things that appear out of the ordinary, contact the police. To report immediate threats or emergencies, dial 911. To report suspicious activity or behavior, call (202) 727-9099

Report by using MPD's iWatch website: <u>iwatchdc.org</u> Report by using MPD's Text Tip Line at: 50411

The District Department of Transportation's (DDOT) mission is to equitably deliver a safe, sustainable, and reliable multimodal transportation network for all residents and visitors of the District of Columbia. Services include:

- Roadways and traffic safety
- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 7 liaison: Tanya Powell, tanya.powell@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app for all manner of city services You should call 311 to request city services and information, such as:

- Potholes
- Abandoned autos
- Parking enforcement
- Tree services
- Illegal dumping
- · Street light repair
- District agency phone numbers, addresses and hours of operations

Department of Behavioral Health (DBH) provides prevention, intervention and treatment services and supports for children, youth, and adults with mental and/or substance use disorders. Services include:

- Access HelpLine
- Emergency psychiatric services
- Community-based outpatient and residential services
- Substance use disorder services
- Children and youth behavioral health services
- Community Response Team

Contact Info: <u>dbh@dc.gov</u>, 311 or (202) 673-2200.

For people considering suicide, dial 988. Community Crisis hotline: (202)-673-6495

Access Help Line: 1 (888)7WE-HELP or 1-888-793-4357

Department of Health (DC Health) promotes health, wellness, and equity across the District, and protects the safety of residents, visitors, and those doing business in our nation's Capital. Services include:

- COVID-19 information, testing, and vaccines
- Free, confidential clinical services for people over age 13
- Immunization
- Information on preventing and living with HIV/AIDS
- Pregnancy services

Contact Info: doh@dc.gov, (202) 442-5955

Department of Human Services (DHS) provides assistance regarding public benefits, housing, and career development. **Customer Service Phone:** (202) 727-5355

Office of the Tenant Advocate (OTA) provides technical advice and other legal services to tenants. Services include:

- · Legal assistance
- Information on renters' rights
- Emergency Rental Assistance Program





Department of Employment Services (DOES) connects District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

Contact Info: does@dc.gov, (202) 724-7000

Fire and Emergency Medical Services (FEMS) If you witness a fire or are having a medical emergency, call 911.

Mayor's Office on Returning Citizen Affairs (MORCA) serves as the District of Columbia's coordinating and advisory agency for reentry.

Contact info: orca@dc.gov, (202) 715-7670

Department of Youth Rehabilitation Services (DYRS) is responsible for the supervision, custody, and care of young people charged with a delinquent act in the District of Columbia. Services include:

- Secure youth detention facilities
- Community supervision
- Community services for youth and their families

Contact Info: dyrs@dc.gov; HQ: (202) 299-5362, Youth Services Center (detention): (202) 576-5176; New Beginnings Youth Development Center (detention): (202) 299-3270; MLK Achievement Center: (202) 715-7660

Office of Victim Services and Justice Grants (OVSJG) develops, funds, and coordinates programs that improve public safety; enhances the administration of justice; and creates systems of care for crime victims, youth, and their families in the District Services include:

- Private Security Camera Incentive Program
- Sexual Assault Response Team
- Address Confidentiality Program
- DC Victim Hotline
- Show Up, Stand Out (truancy prevention)

Contact Info:

DC Victim Hotline: (844) 4HELPDC; ovsja@dc.gov, (202) 727-0605

The Office of Neighborhood Safety and Engagement (ONSE) works to reduce violence in the District, while assisting families dealing with the grief and trauma caused by these occurrences. For family support services and assistance, please call: (202) 807-0440.

The Office of Gun Violence Prevention (OGVP) serves as a coordinating office, linking City initiatives, community-based Department of Public Works (DPW) provides municipal services in two program areas: environmental services/solid waste management and parking enforcement. Services include:

- Bulk trash collection
- Residential trash and recycling collection
- Household hazardous waste
- On-street parking tickets (zoned and metered spaces)

Contact Info: dpw@dc.gov, (202) 673-6833 or use 311

Mayor's Office of Clean City DC serves as the central point of contact and goal champion for preventing and reducing litter and trash pollution in DC. Services include:

- Adopt a Block
- Spring Clean Up
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Contact Info: cleancity@dc.gov, (202) 442-8150 or use 311

Department Of Buildings (DOB) (formerly part of DCRA) is responsible for regulating construction activity in the District of Columbia, including permits, building code and zoning regulation compliance, and inspections. DOB can issue citations and pursue abatement. Services include:

- DOB Access DC Initiative
- Accelerated Plan Review
- Green Building Program
- Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and **Recreation Centers**

Benning Stoddert; 100 Stoddert Place, SE; (202) 698-1873

Deanwood - 1350 49th Street, NE; (202) 671-3077

Fort Davis - 1400 41st Street, SE; (202) 645-9212

Hillcrest - 3100 Denver Street, SE; (202) 645-9200

Kenilworth - 4321 Ord Street, NE; (202) 299-5094

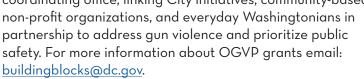
Marvin Gaye - 15 61st Street, NE; (202) 727-5432

Ridge Road - 830 Ridge Road, SE; (202) 671-6747

Rosedale - 1701 Gales Street, NE; (202) 727-2591

Joy Evans Therapeutic Recreation Center (offline for rebuilding) - 3030 G Street, SE

Woody Ward - 5100 Southern Ave, SE; (202) 645-3957







MAYOR MURIEL BOWSER

KEY RESOURCES FOR WARD 8

For all phone numbers listed below, dial 711 first to use a TDD/TTY

Mayor's Office of Community Relations and Services (MOCRS) is a direct link between District residents, Mayor Bowser, and the Government of the District of Columbia. Ward 8 Contact Info: Wendy Glenn, wendy.glenn@dc.gov Charles Bell, charlee.belll@dc.gov

Metropolitan Police Department (MPD)

Ist District Commander: Tasha Bryant, (ANC 8F)
Contact info: 202-698-0900 tasha.bryant@dc.gov
7th District Commander: John Branch, (ANC 8A-8E)
Contact info: 202-698-1400 john.branch.@dc.gov
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- Streetlights
- Urban forestry (street trees)

Contact Info: ddot@dc.gov, (202) 673-6813 or use 311 Ward 8 liason: Ciara Boderick, ciara.boderick@dc.gov

Office of Unified Communications (OUC) manages the District's 311 program. Residents can contact 311 via phone, text, Twitter, the web (311.dc.gov), or the app for all manner of city services. You should call 311 to request city services and information, such as:

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- Accelerated Plan Review
- Green Building Program
- Resident Inspector Program
- Homeowner's Series

Contact Info: dob@dc.gov, (202) 671-3500 or use 311

Department of Parks and Recreation (DPR) Community and Recreation Centers

Anacostia - 1800 Anacostia Drive, SE; (202) 698-2250 Arthur Capper - 1000 5th Street SE; (202) 478-9260 Bald Eagle - 100 Joliet Street, SW; (202) 671-5123 Barry Farm - 1230 Sumner Road, SE; (202) 442-5420 Congress Heights (offline for renovation) - 611 Alabama Avenue, SE

Douglas – 1921 Frederick Douglass Ct, SE; (202) 645-3980 Ferebee Hope – 700 Yuma Street, SE; (202) 645-3917 Fort Greble (offline for rebuilding) – 250 Elmira Street, SW Fort Stanton – 1812 Erie Street, SE; (202) 671-1040 Southeast Tennis & Learning Center – 701 Mississippi Avenue, SE; (202) 645-6242



